Leon Ho <leon.ho@lacity.org>

CARE Create SR - Invitation to edit

Rodell Zorilla <rodell.zorilla@lacity.org> Thu, Nov 7, 2019 at 3:24 PM
To: Oscar Figueroa <oscar.figueroa@lacity.org>, Jonelle Gardea <jonelle.gardea@lacity.org>, Gabriel Miranda <gabriel.miranda@lacity.org>, Ruben Leon <ruben.leon@lacity.org>
Cc: Victor Gonzalez <victor.l.gonzalez@lacity.org>, Leon Ho <leon.ho@lacity.org>, Josselyne Hernandez <josselyne.hernandez@lacity.org>, Victor Gonzalez <vic.v.gonzalez@lacity.org>

Hello,

Are these resolution codes correct and up to date?

Resolution Code
A - Request Completed
(blank)
B - Duplicated Request
C - Cancelled by Contractor
US - Unable to Schedule
AIR - Address is Residential
AS-Already Serviced
C - Cancelled
CCAN - Cancelled by Customer
AS - Already Serviced
MOZ - Mismatch of Zone
R - Unable to Locate Address
CR - Customer Refused
BNS - Bulky not Scheduled
NZ - Address Not in Zone Limit
ICAN - Cancelled by Inspector
CBC - Closed by City
BINS - Bin Empty-No Service
NTO - No Trash Out/Out Late
CPSR - Closed by Parent SR
Q - Item Not Out
RBI - Reschedule for Bulky Items
CR - Complaint Resolved
CON - Container Not Collected Contaminated w/Inappropriate Material

Thanks!
Rodell Zorilla
Geographic Information System
LA Sanitation and Environment
c: 213-713-2529

On Thu, Nov 7, 2019 at 3:16 PM Victor Gonzalez <vic.v.gonzalez@lacity.org> wrote:

Great Rodell!

I spoke to Josselyn just in case she needs assistance here at UHRC.

😉👌

On Thu, Nov 7, 2019 at 2:23 PM Rodell Zorilla (via Google Docs) <drive-shares-noreply@google.com> wrote:

rodell.zorilla@lacity.org has invited you to **edit** the following document:

CARE Create SR

Hi Leon and Josselyne, here's a short documentation showing potential workflow in creating SRs for CD CARE requests.

This may change depending depending on issues that we encounter. Thanks!

Open in Docs

Google Docs: Create and edit documents online.

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA

You have received this email because someone shared a document with you from Google Docs.

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Regards,

Victor Gonzalez, MP, PPL, GISP

GIS Specialist
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